Communicating within Legal and Justice Services

For People with Communication Disabilities

These slides accompany a CDAC video



You have the right

- To be respected.
- To use your preferred communication method (s)
- To expect that people will follow your instructions on how to communicate with you.
- To get the time you need to communicate your message
- To expect the person you are communicating with to make the effort to understand your message

You have the right

- To expect that the person you are communicating with will let you know when they don't understand your message
- To use an assistant to help with communication
- In a legal and justice situation, to ask for a trained communication intermediary to assist you communicating.
- To understand what the other person is saying to you.

You have the right

- To communicate over the telephone, email, fax and text if this is part of an organization's service
- To get print, text and electronic information in ways you can use, read and understand
- To get the supports you need to complete forms, sign documents, take notes and other writing activities that are part of the organization's services

For more information

Communication Rights

http://www.communication-access.org/p/rights_expectations

Other CDAC Resources

www.cdacanada.com