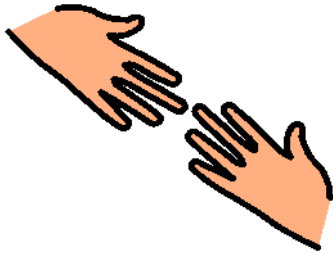
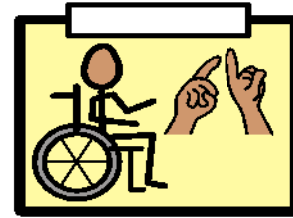


# Communication Access

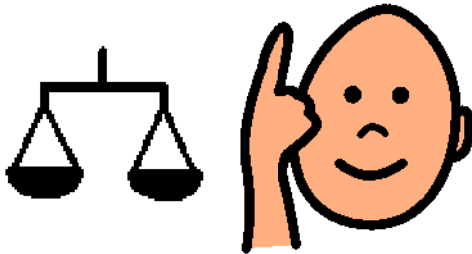
I know you want to give me  
access to your service.



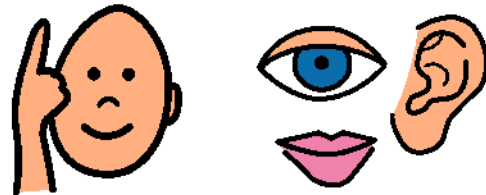
I can tell you how you can  
make your service accessible  
to me.



I need to understand  
what you are saying.



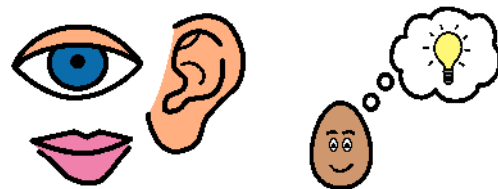
You need to understand what  
I am communicating.



I need extra time to communicate  
what I have to say.

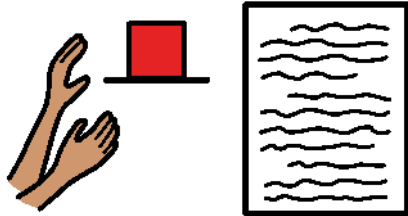


I need to communicate my  
own thoughts and questions.

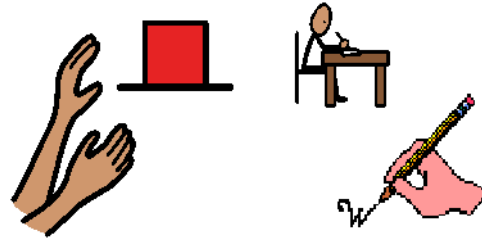


## Communication Access (continued)

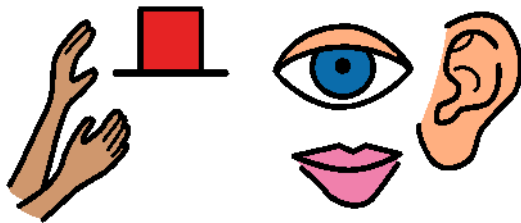
I need to be able to use and understand your reading materials.



I need to be able to complete and sign your forms.



Access includes communication.



I have a legal right to access services like everyone else.



My rights are protected by many laws in Canada.

